**Job Description: Asphalt and Aggregates Technical Manager**

**Reports to:** Production Support and Supply Chain Manager

**Position Overview:**

We are seeking a dynamic **Asphalt and Aggregates Technical Manager** to lead and manage the technical team within Brett Aggregates. The successful candidate will oversee the operational, safety, and budgetary aspects of the technical team, ensuring that all asphalt and aggregate (primary and recycled) products meet industry standards while prioritizing customer requirements.

This role is pivotal in driving proactive quality management practices to:

* Drive material efficiencies and cost benefits,
* Improve customer experience,
* Provide quick complaint resolution and investigation,
* Ensure compliance with British Standards testing requirements,

Additionally, the role will involve taking responsibility for technical compliance related to sustainability practices and driving initiatives that improve sustainability performance across operations.

The ideal candidate will be a driven individual with a strong background in quality management systems aligned with ISO standards. They will bring leadership, technical expertise, and a proactive mindset to enhance quality and sustainability performance while achieving business objectives.

**Key Responsibilities:**

**Technical and Operational Leadership**

* Lead, manage, and develop the technical team to ensure alignment with company goals.
* Oversee technical operations to deliver high-quality asphalt and primary & recycled aggregate products.
* Customer focused approach to quality, whilst ensuring compliance with all British Standards testing requirements and industry regulations.
* Work collaboratively with other departments to drive improved business performance, and cost efficient material usage.
* Identify industry trends and technical opportunities to lead on new product development

**Quality and Sustainability Management**

* Maintain and enhance quality management systems in line with ISO standards.
* Ensure compliance with technical standards for sustainability, including environmental and carbon reduction targets.
* Proactively identify and resolve potential quality and sustainability issues before they impact customers or operations.
* Conduct and oversee materials quality investigations, identifying root causes and implementing corrective actions.
* Effectively manage the resolution of customer complaints, ensuring timely and satisfactory outcomes.
* Drive sustainability improvement initiatives across technical operations, focusing on resource efficiency, waste reduction, and environmentally responsible practices.

**Safety and Budgetary Oversight**

* Ensure adherence to health, safety, and environmental policies across all technical activities.
* Manage the technical department's budget, optimizing resources for maximum efficiency.

**Qualifications and Skills:**

**Essential:**

* Proven experience in managing quality systems aligned with ISO standards.
* Comprehensive knowledge of asphalt and aggregate production processes and associated technical standards; for primary, secondary and recycled materials.
* Understanding of sustainability practices and compliance, particularly within the construction materials sector.
* Strong leadership skills, with the ability to inspire, motivate, and manage teams effectively.
* Analytical decision-making skills and a proactive problem-solving approach.
* Excellent interpersonal and communication skills for effective collaboration across departments and with external stakeholders.
* Ability to interpret and implement British Standards and other relevant testing requirements.

**Desirable:**

* Experience in a similar role within the asphalt and aggregates industry.
* Familiarity with health, safety, and environmental best practices in the construction materials sector.
* Relevant industry qualifications, diplomas, or NVQs, particularly in sustainability or environmental management.

**Personal Attributes:**

* Self-motivated and driven, with a strong focus on continuous improvement in quality and sustainability.
* A strategic thinker capable of balancing technical detail with broader business objectives.
* Resilient under pressure, maintaining focus and productivity in a fast-paced environment.
* Customer-focused, with a commitment to delivering high-quality products and exceptional service.

**What We Offer:**

* Competitive salary and benefits package.
* Opportunities for professional growth and development.
* A supportive and collaborative working environment.